

# Keeping *San Jose Clean*

*Department of Parks, Recreation and Neighborhood Services*

*Point, Click and Send your way to a cleaner San José.*



# Where do I start?

## Where can I find the FREE application?

Android users – Android Market

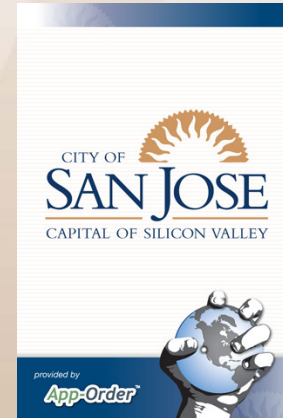


iPhone users – iTunes



## Search: SAN JOSE CLEAN

Download the application and begin cleaning your neighborhood today!



# What's inside San Jose Clean?

*Get familiar with the application...*

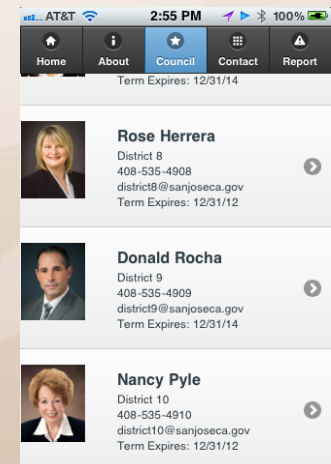
## About San José

**A quick snapshot ABOUT San José:**  
Founding date, population, climate,  
elevation and other useful information.



## Easy connection to your Councilmember

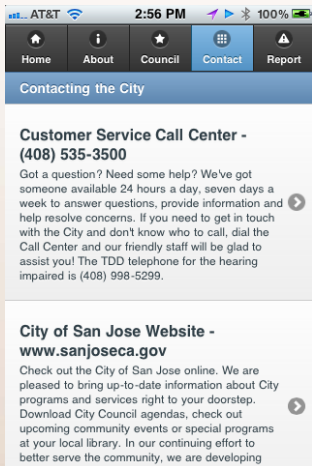
**COUNCIL information:**  
District details, contact  
information and term  
expiration dates.



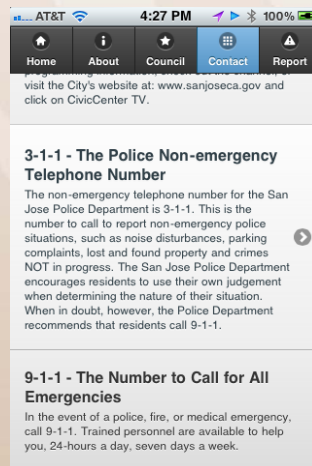
*Department of Parks, Recreation and Neighborhood Services*  
**Keeping San Jose Clean**



# Useful ways to CONTACT the City of San José...



Customer Service Call Center  
City of San José Website  
CivicCenter TV



## Public Safety Assistance:

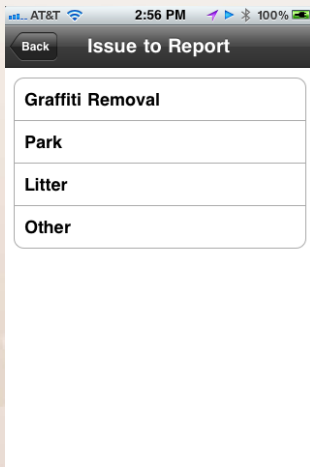
3-1-1 Non-Emergency Information  
9-1-1- Emergency Information

*Department of Parks, Recreation and Neighborhood Services*  
**Keeping San Jose Clean**

# Select the *BLIGHT* issue... and its location...

## STEP 1

Select the **type of blight** you are reporting.



A screenshot of a mobile app interface. At the top, there's a status bar with 'AT&T', signal strength, time '2:56 PM', and battery '100%'. Below the status bar is a dark header with a 'Back' button and the text 'Issue to Report'. The main content area is a white box with a rounded bottom, containing a list of options: 'Graffiti Removal', 'Park', 'Litter', and 'Other'. Each option is in a separate row with a thin border.

## STEP 2

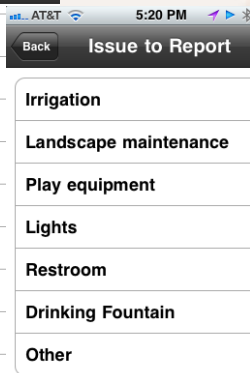
Depending on the type of blight, **select where it's located**.

### Graffiti options



A screenshot of a mobile app interface. At the top, there's a status bar with 'AT&T', signal strength, time '5:20 PM', and battery '100%'. Below the status bar is a dark header with a 'Back' button and the text 'Surface'. The main content area is a white box with a rounded bottom, containing a list of options: 'Painted Wall', 'Unpainted Wall', 'Sidewalk', 'Tree', 'Wood Fence', 'Chain Link Fence', 'Utility Box', 'Light Pole', and 'Park Restroom Building'. Each option is in a separate row with a thin border.

### Park options



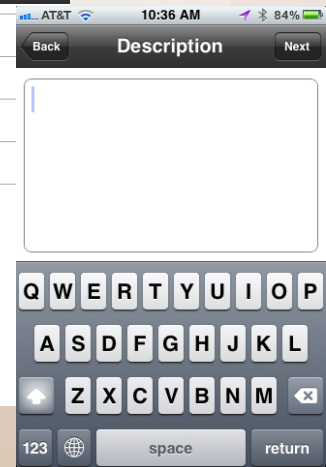
A screenshot of a mobile app interface. At the top, there's a status bar with 'AT&T', signal strength, time '5:20 PM', and battery '100%'. Below the status bar is a dark header with a 'Back' button and the text 'Issue to Report'. The main content area is a white box with a rounded bottom, containing a list of options: 'Irrigation', 'Landscape maintenance', 'Play equipment', 'Lights', 'Restroom', 'Drinking Fountain', and 'Other'. Each option is in a separate row with a thin border.

### Litter options



A screenshot of a mobile app interface. At the top, there's a status bar with 'AT&T', signal strength, time '5:20 PM', and battery '100%'. Below the status bar is a dark header with a 'Back' button and the text 'Issue to Report'. The main content area is a white box with a rounded bottom, containing a list of options: 'Private Property', 'Street', 'Vacant Lot', and 'Other'. Each option is in a separate row with a thin border.

### Other options



A screenshot of a mobile app interface. At the top, there's a status bar with 'AT&T', signal strength, time '10:36 AM', and battery '84%'. Below the status bar is a dark header with a 'Back' button and the text 'Description'. To the right of the header is a 'Next' button. The main content area is a white box with a rounded bottom, containing a large text input field. Below the input field is a standard QWERTY keyboard with a '123' button, a globe icon, a 'space' button, and a 'return' button.

# Point and Click...

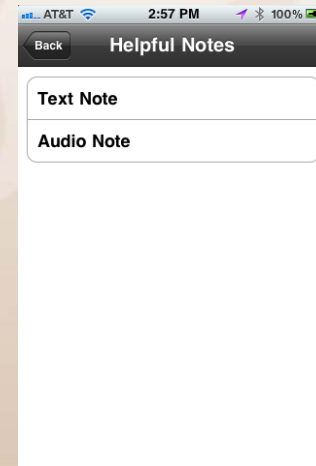
## STEP 3

Take a picture of what you are reporting.



## STEP 4

Provide **additional information** with a text or audio note.

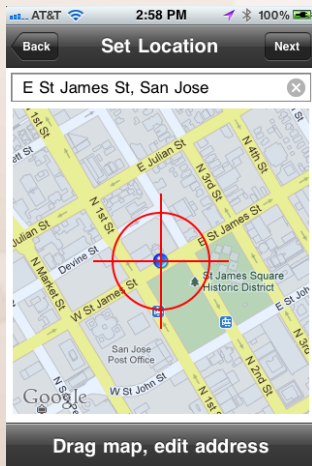


# GPS map... and CONTACT information...

## STEP 5

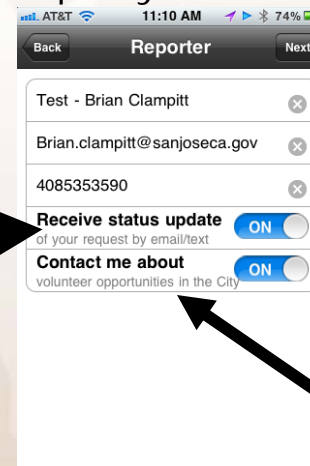
Set the **location** of the blight you are reporting.

*Users can either use the GPS Map to select location or manually input the address.*



## STEP 6

Input your **contact information**.



## STEP 7

Select if you would like a **status update** regarding your report and/or **volunteer opportunities**.

*By selecting **RECEIVE STATUS UPDATE**, you will receive email conformation when your report is addressed.*

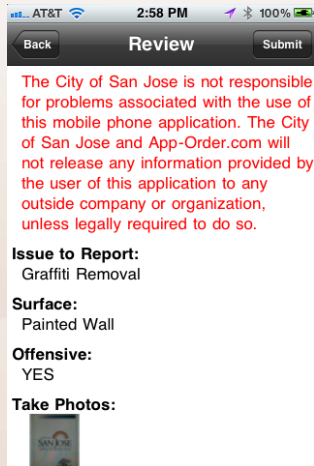


# REVIEW...

# and SUBMIT...

## STEP 8

**Review** your report prior to submitting.



Check to ensure the location, type of blight, image and contact information is correct.

*If corrections are needed, please use the **BACK** button.*

## STEP 9

**Submit** your report.





# That's it. You're done.

*Now, if you haven't already...download the free **San Jose Clean** application!*

## Anti-Graffiti and Litter Program

408.277.3208

866.249.0543 (Toll Free)

[antigraffiti@sanjoseca.gov](mailto:antigraffiti@sanjoseca.gov)

*Department of Parks, Recreation and Neighborhood Services*  
**Keeping *San Jose Clean***

